**How to use our Audio Description Headsets at an Audio Described performance**

Thank you for coming to an Audio Described performance at The Marlowe. When you arrive at our Box Office, we will switch on your audio description headset and a member of Box Office staff will explain how it works.

**Instructions**

* Our audio description headphones come with a medallion that you wear around your neck.
* To turn the device on and off press the grey power button on top.
* To control the volume, use the dial on the front of the device.
* To change channel, use the up and down buttons in the middle of the device. The Box Office will set your device to the correct channel to begin with, but you may need to change it back if the central button gets pressed by accident.

**There are 3 channels:**

* To listen to Audio Description at an Audio Described performance, choose Channel 1.
* Channel 2 plays the show relay for our Theatre, amplifying the audio onstage for d/Deaf customers and customers with hearing loss.
* Channel 3 plays the show relay for our Studio.

Please note that the device will turn itself off if the Audio Describer is not talking through it for at least 15 minutes, this means that it may turn off during the interval or before the show if you arrive early. If this happens, please use the button at the top to turn the device back on.

If you need assistance at any point, please come back to the Box Office and we will be happy to help.

When the performance has finished, please return the device to our Box Office counter or hand it to one of our ushers.